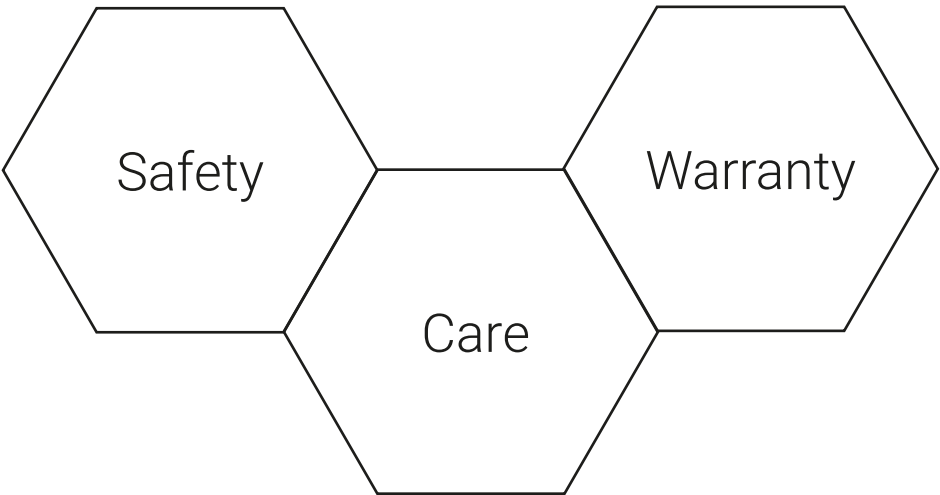




Read Part 1, 2 and Quick Reference Guide (QRG) if included.
Store and transport Part 1, 2 and QRG alongside your product.
Refer to distributor to obtain copies of Part 1, 2 and QRG.

eXyo Design

Improved Strength, Mobility, and Accessibility, Improves Longevity, Community And Independence.

As rehabilitative medical device specialists, we're committed to delivering products that empower people to improve their quality of life through movement. We're also committed to working with our distributors to offer outstanding service and after sales support.

This booklet (User Manual Part 1 of 2) contains safety, care and maintenance information for all of eXyo Design's products, along with the eXyo Design warranty information.

Need some help? Contact the distributor mentioned in User Manual Part 2 of 2 or alternatively email support@exyodesign.com

The information in this booklet is applicable to your device,
except where specific guidance is otherwise stated in
User Manual Part 2 of 2.

Contents

1. Safety Information
2. Care and Cleaning Instructions
3. Maintenance and Inspection
4. Warranty Information (eXyo Design manufacturers warranty).

1. Safety Information

Information to Benefit All Users. Read Thoroughly Before Use.



This is a prescribed Medical Device. Use under the guidance of a qualified practitioner*. Confirm user consent and comprehension before use.



Ensure this product has been correctly set up as described in User Manual Part 2, or QRG.

If the product has not been correctly set up DO NOT USE.



Read this User Manual along with any other supplied documentation before use, and follow their guidance. Failure to do so may pose a risk to the user or shorten product life.



eXyo Design products must be thoroughly inspected at least annually, and regularly reviewed by the qualified practitioner for their suitability to the user and the user's needs.



Care for your product: Clean and dry regularly. Do not use abrasive cloths or brushes. Store this product a dry place that is not subject to extreme temperatures. Do not stress this product during storage.



If you suspect or know that this product is damaged, broken, or faulty DO NOT USE. Please contact your supplier.



Fully assemble product before use. If you have any problems please contact your supplier.



Do not use this product with non eXyo Design approved accessories, This product conforms to the European Medical Device Directive and has not been tested with other manufacturers products.



Any changes or alterations carried out by any non eXyo Design authorised service person will invalidate the warranty and eXyo Design can accept no liability for any injury or damage so caused.



DO NOT use or store this product in damp or humid environments. Protect this product from moisture and humidity.

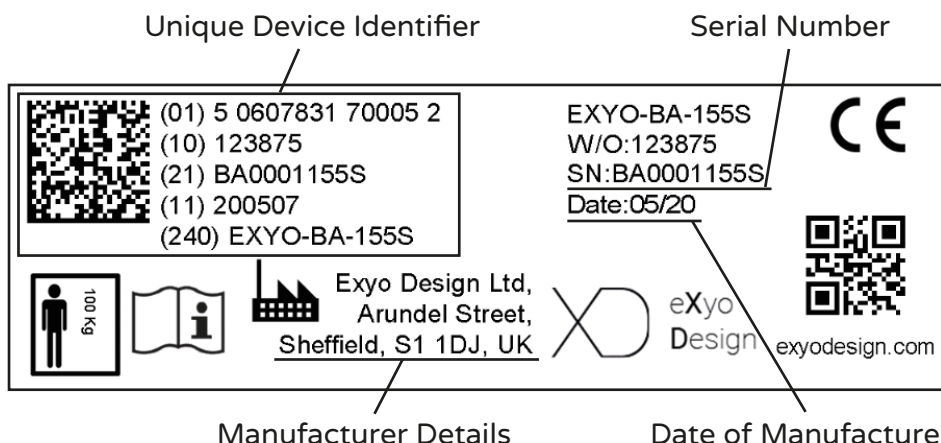


eXyo Design products are compliant with current Fire Safety regulations. Always keep your product away from extreme heat sources or naked flames.

*A qualified practitioner is the medical professional, or fitness professional who understands the clinical/health & fitness context in which this product should be applied. They must have read and understood the product's user manuals, been trained in moving and handling, and be able to provide the user with appropriate physical support during use, if direct supervision is required during use

Labels, Serial Number, and CE Certification

Your device will have a label containing a CE mark, a serial number, as well as other useful information. Please quote your serial number on all correspondence.



Product Symbols

Your device and this User Manual (Part 1 & Part 2) contain a number of pictorial safety symbols. Please refer to the explanations below. If your device has a symbol that is not represented below, you will find an explanation in the equivalent section of User Manual Part 2 of 2.



Conforms to CE marking
regulation Medical Device
Directive (MDD) 93/42/EEC



Cautionary information



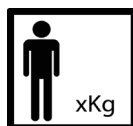
Consult instructions



Protect product from
moisture and humidity



Manufacturer information



User weight limit

2. Care and Cleaning

Before Every Use:

- Wipe down and dry surfaces that are in direct contact with the user.
- Always fully dry the product before and after use and after cleaning.

Monthly Deep Cleaning:

- Wipe down and clean all framework, surfaces and components.

General Guidance:

- Clean with a soft cloth and a standard solvent free cleaning agent.
- Antibacterial spray or wipes can be used.
- Do not use abrasive cloths or brushes.

Metal Frames, Plastic and Coated Parts - Specific Guidance:

- Use 70% alcohol if there is a need for disinfection.
- Excessive disinfectant use could cause corrosion and shorten product life.
- Take care to avoid fluid ingress near holes and other openings.
- Where possible only disinfect areas in physical contact with the user.
- Ensure the product is completely dry after disinfecting.

Fabrics, Vinyl and PU (polyurethane) - Specific Guidance:

- Antibacterial spray or wipes can be used.
- If disinfection is necessary, clean with a solution of disinfectant with a damp cloth.
- When using bleach a 5% (50,000ppm) solution is acceptable. A 5% solution of alcohol is also suitable.
- Minor spills can be removed with a damp cloth.
- Remove spillages as quickly as possible. Dab the stain, do not rub.
- Do not over wet the stain.
- Do not use dry cleaning fluids or industrial bleaches.

3. Maintenance and Inspection

All eXyo Design Products Have an Expected Life of 5 Years.

Each eXyo Design product must be checked and inspected in line with the advice given in the relevant product User Manual. Failure to complete these regular checks will invalidate your warranty and pose a risk to the user. Every year, each product must be thoroughly inspected by a person competent to assess faults and have the ability to either rectify any faults discovered, or to outsource this requirement. The maximum period that should elapse between full product inspections is 1 year. After 3 years, or from purchase where a product is subject to heavy use**, this should be increased to six monthly full inspections.

Regular Inspection Checklist

These checks should be carried out by carers. These checks are not technical but a basic understanding of the product is needed. The checks should be carried out before and after every use session, and should include the following points:

- Replace any lost or worn washers, screws or bolts.
- Standing surfaces are secure and free of trip hazards e.g. griptape peeling.
- All pins (of any type) are properly locating.
- Padding, upholstery, fabric, vinyl and PU are free of wear and tear.

Monthly Checklist

More detailed monthly checks should be carried out by a competent person, familiar with the product and who has been trained in its use. These checks should include all of the pre and post use checks as well as the following points:

- All mechanical fastenings (nuts, bolts, pins etc.) are in place and secured.
- Sliding and moving components operate fully over their range of motion.
- Structure is robust and showing no signs of fatigue or severe rust***.
- Metal work is free of cracks, dents, bends, or buckling.
- Metal work is free of rough or sharp edges and corners.
- Holes aren't worn or misshapen.
- Any velcro is clear of debris.
- Rubber and plastic components not deformed or cracking.
- Product is within its 5 year service life.

This product must be thoroughly inspected by a qualified person at least annually.

**More than 4 hours a day continuous use, or used by individuals with excessive movement or extension and within the top 20% of the weight or size limit

***Some level of corrosion is expected during the lifetime of steel products and is a normal part of the wear and tear associated with daily use and cleaning, especially in high friction areas as paint is chipped and worn away.

4. Manufacturer's Warranty

Instructions for Use

The instructions for use of this product should be followed carefully. It is impossible to eliminate all risks inherently associated with the use of this product. Product failure or other unintended consequences may result because of such factors as improper storage, use or maintenance, unauthorised and inappropriate alteration or repair or improper or violent treatment, excessive strain, use of improper replacement parts, or because of normal wear and tear, all of which are beyond the control of the Manufacturer and Seller. Buyer and User assume all such risks.

Warranty Period

Manufacturer and Seller warrant that this product will be free from structural defects in material and workmanship for a period of 12 months from the date of purchase and is reasonably fit for the purposes stated in the Instructions for Use, subject to the inherent risks under normal use conditions. This Warranty does not extend to the use of the product contrary to the Instructions for Use, or under abnormal conditions, or under conditions not reasonably foreseeable to or beyond the control of the Manufacturer or Seller. Buyer and User assume the risk of any such use.

Manufacturer makes no warranties of satisfactory quality or of fitness for a particular purpose nor any other express or implied warranty except as stated above.

In no event shall Manufacturer or Seller be liable for any incidental, consequential or special damages resulting from the use of this product.

The exclusive remedy of the user or buyer and the exclusive liability of manufacturer and seller for any and all claims, losses, injuries or damages (including claims based on breach of warranty, contract, negligence, tort strict liability or otherwise) resulting from the use of this product, shall be the return of the purchase price of the product or the replacement of the product.

Manufacturer and Seller offer this product, and buyer and user accept it, subject to the foregoing conditions of sale and limitations of warranty and liability, which may not be modified except by written agreement signed by a duly authorised representative of the Manufacturer.

A questionnaire will be provided with your product. If you complete the questionnaire and email your responses to the contact email on the questionnaire, you will receive a 12 month extension to your warranty.

Your email subject line must be in the following format:
“WARRANTY, Serial Number”***

*** “Serial Number” in the subject line of your email must be the serial number stated on your product label, as depicted on page 4 of this booklet, it is not sufficient to write the words “Serial Number”

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